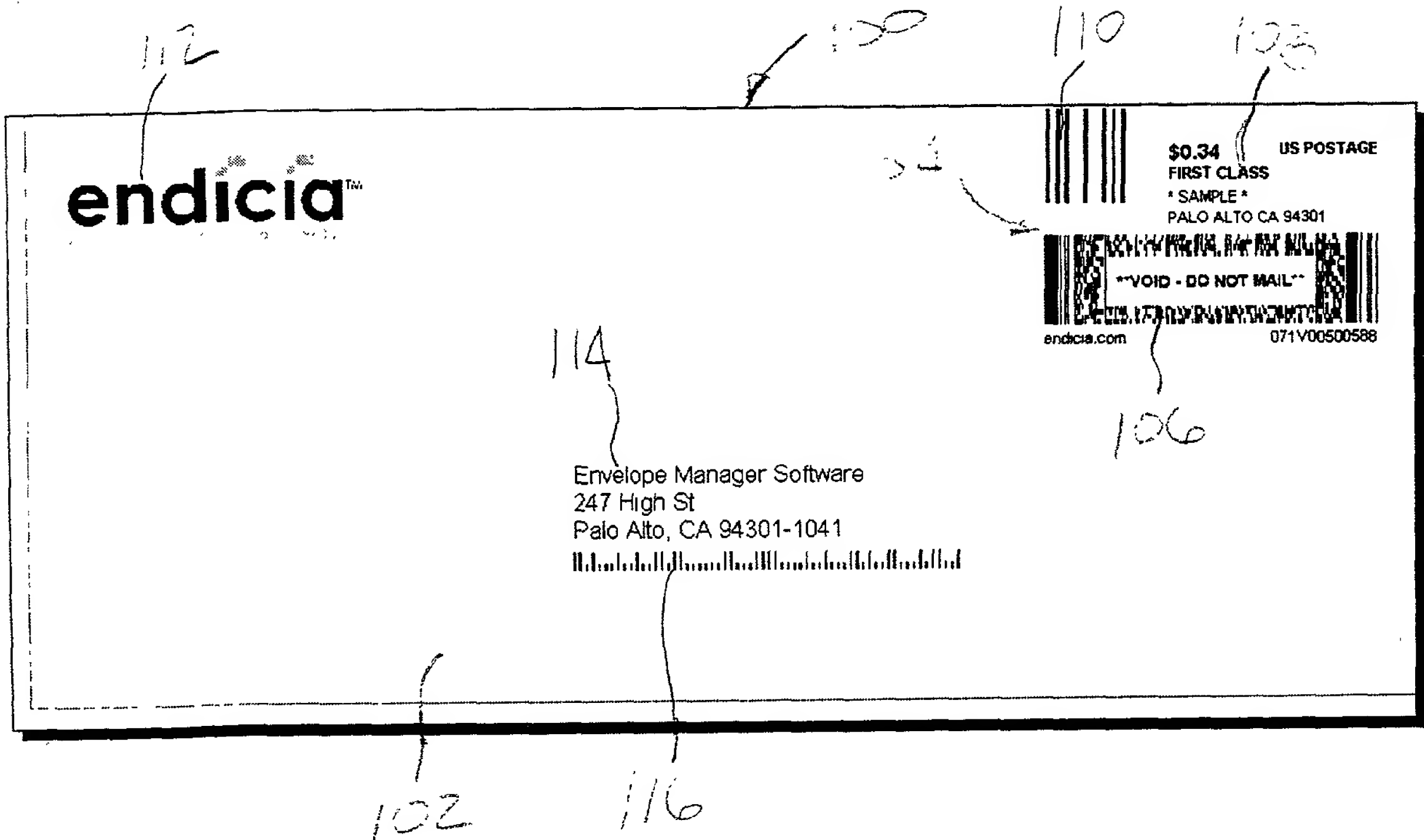


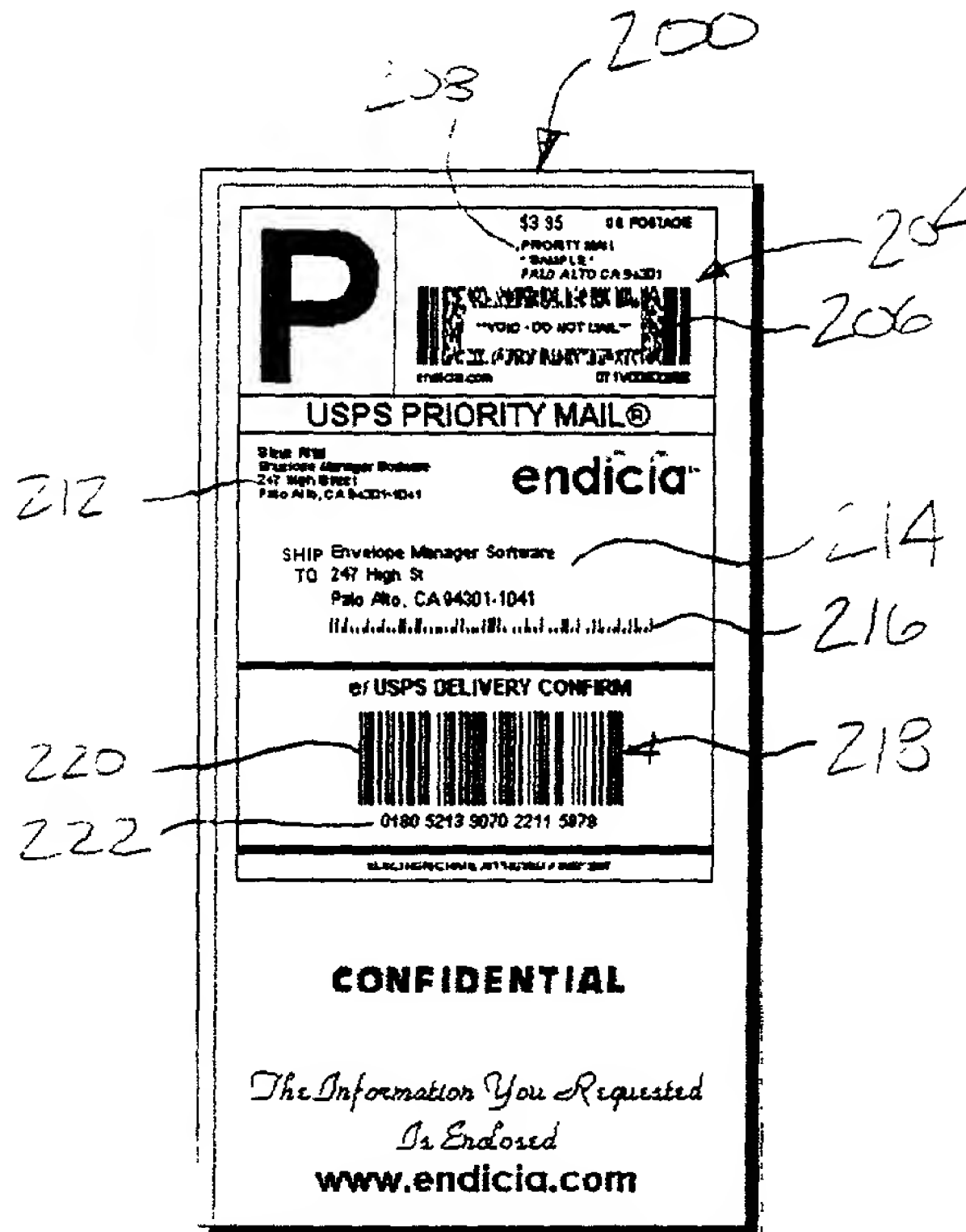
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FIG. 1 (PRIOR ART)



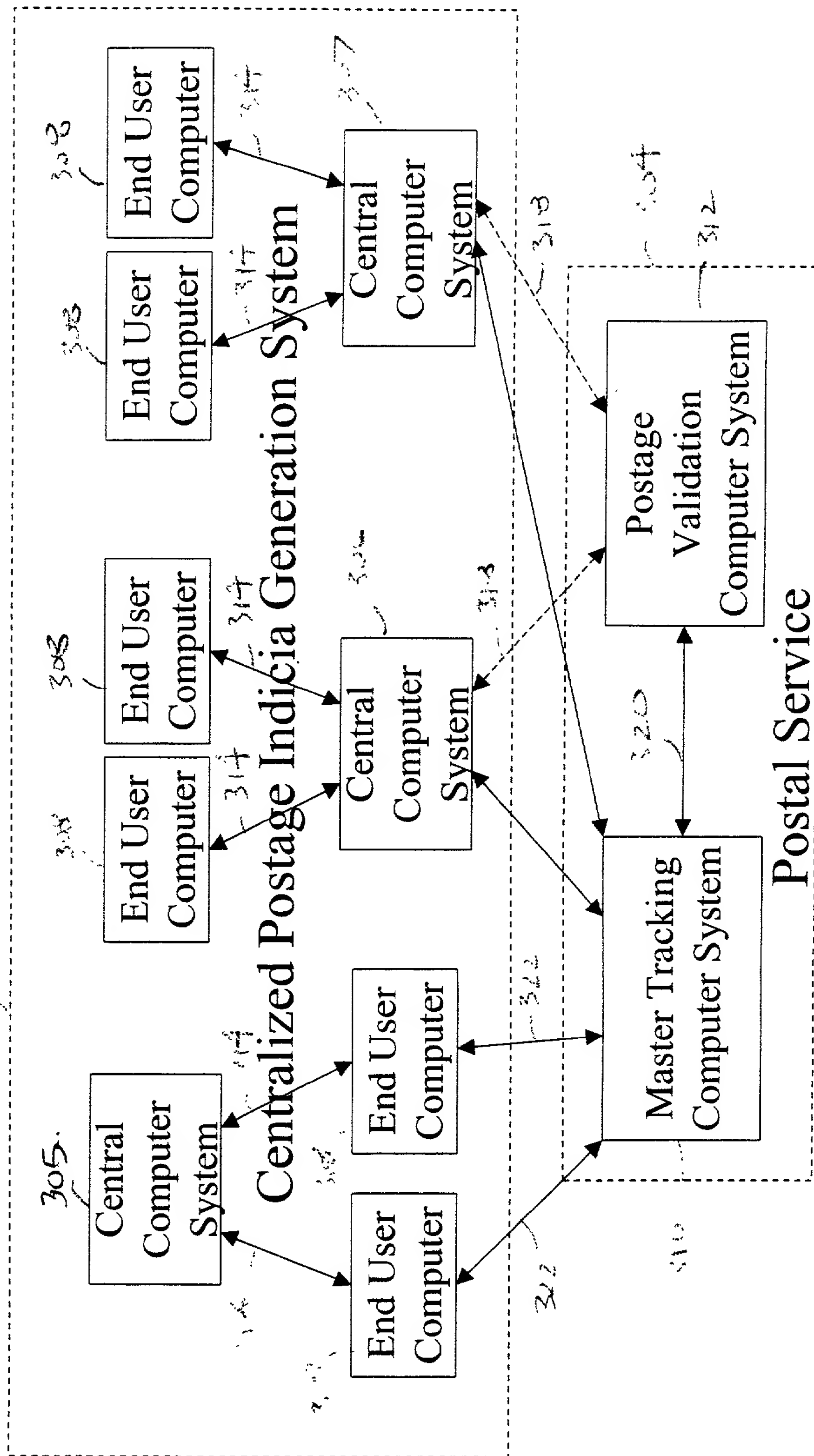
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FIG. 2



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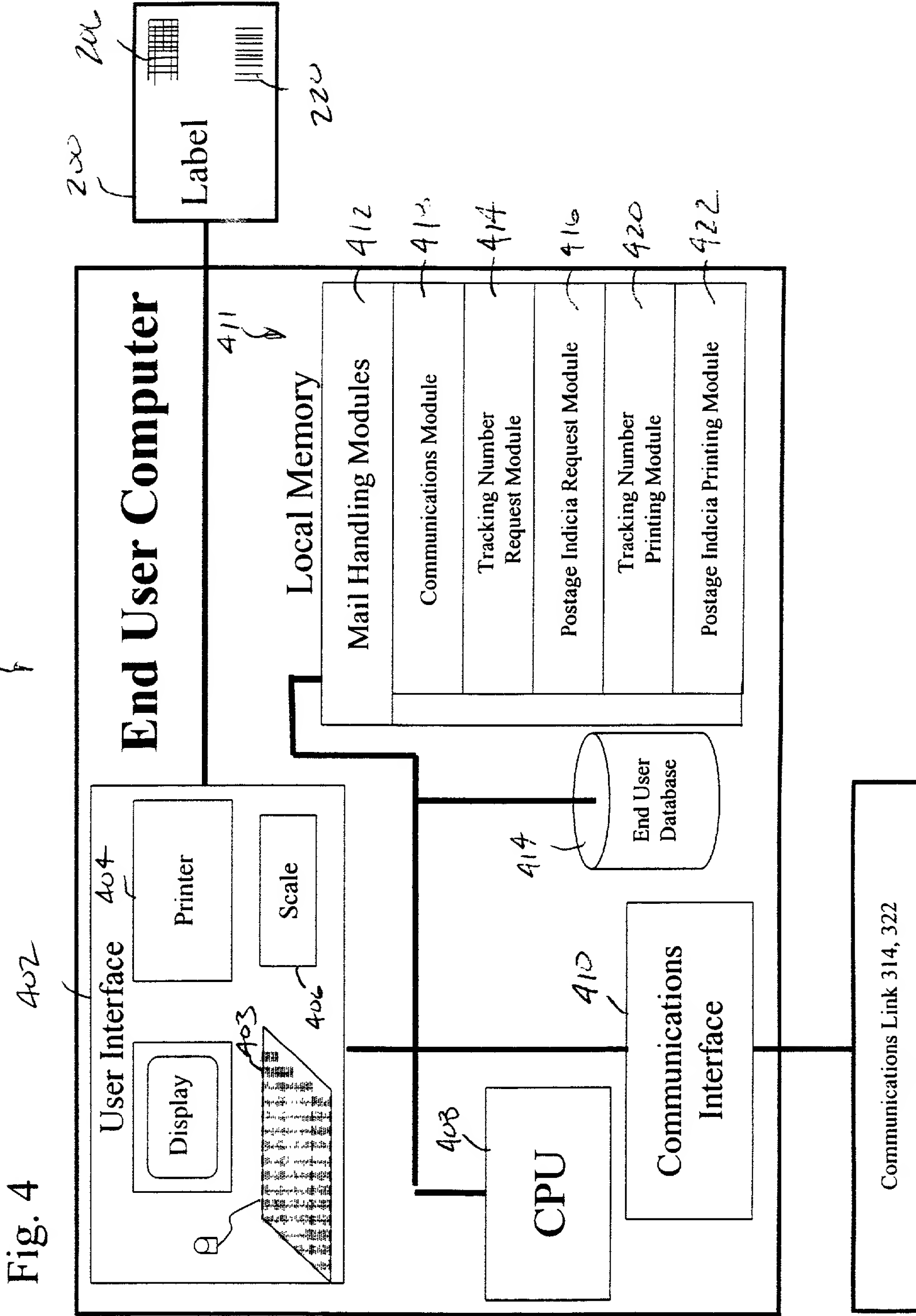


Fig. 5

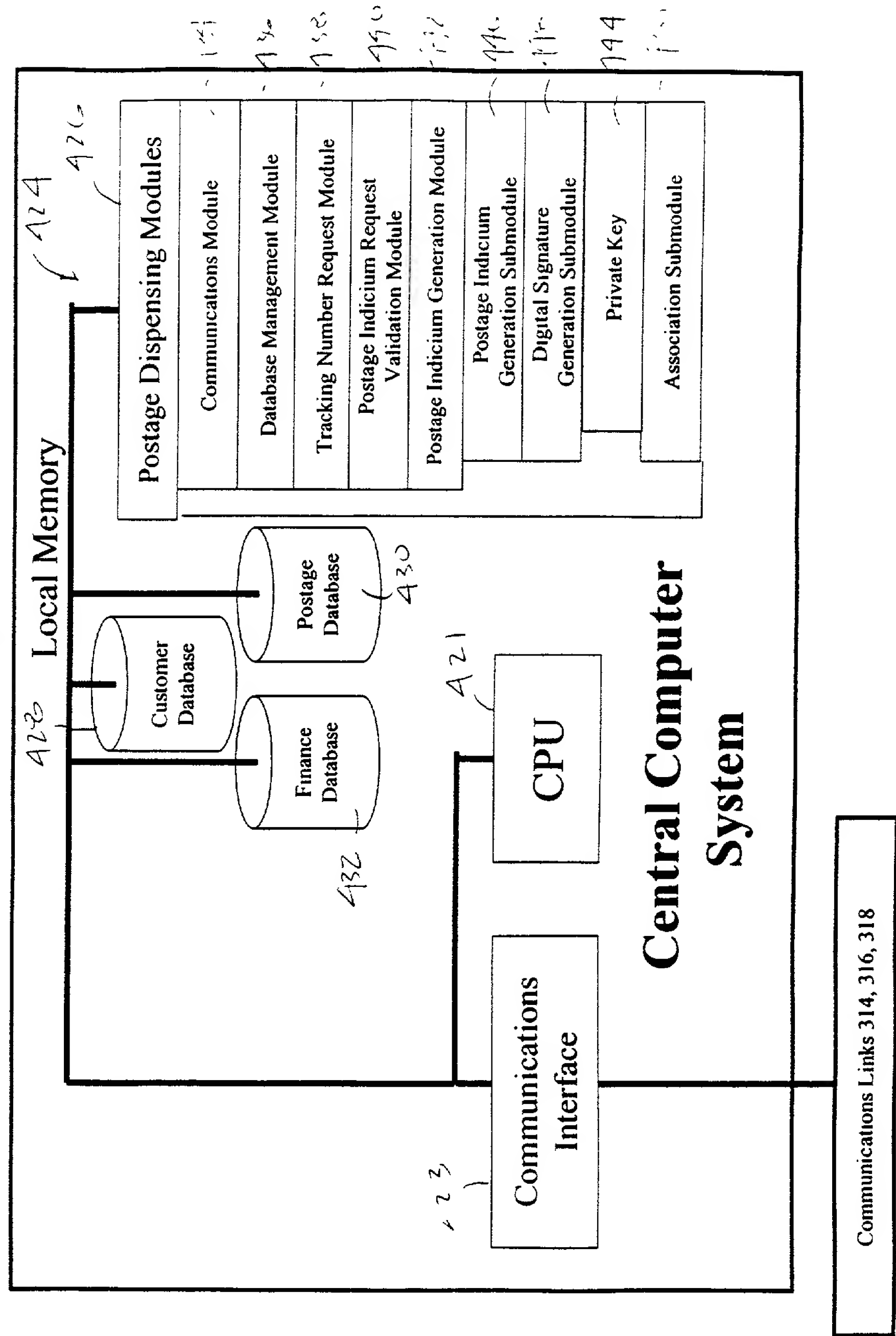


Fig. 6

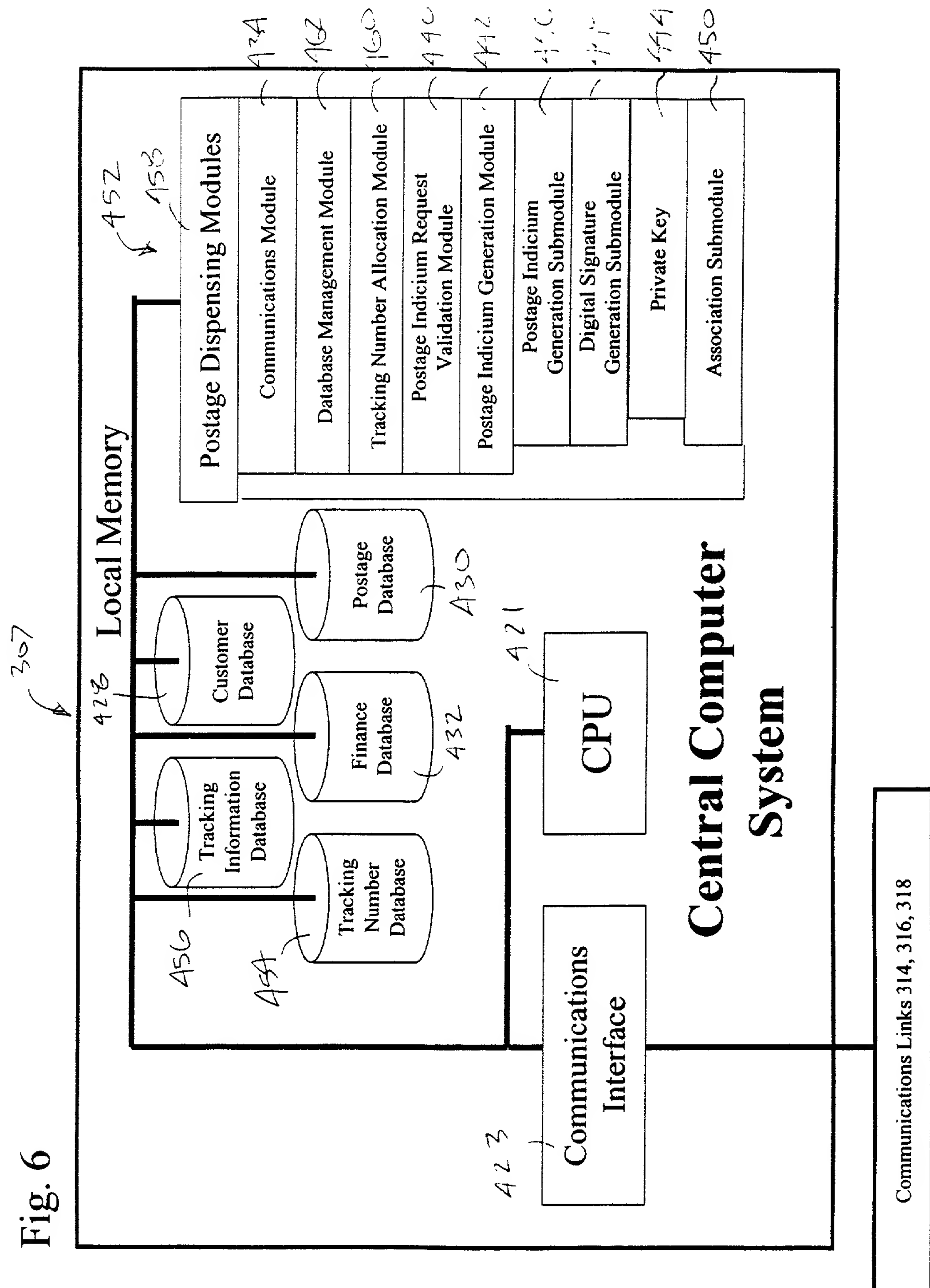


Fig. 7

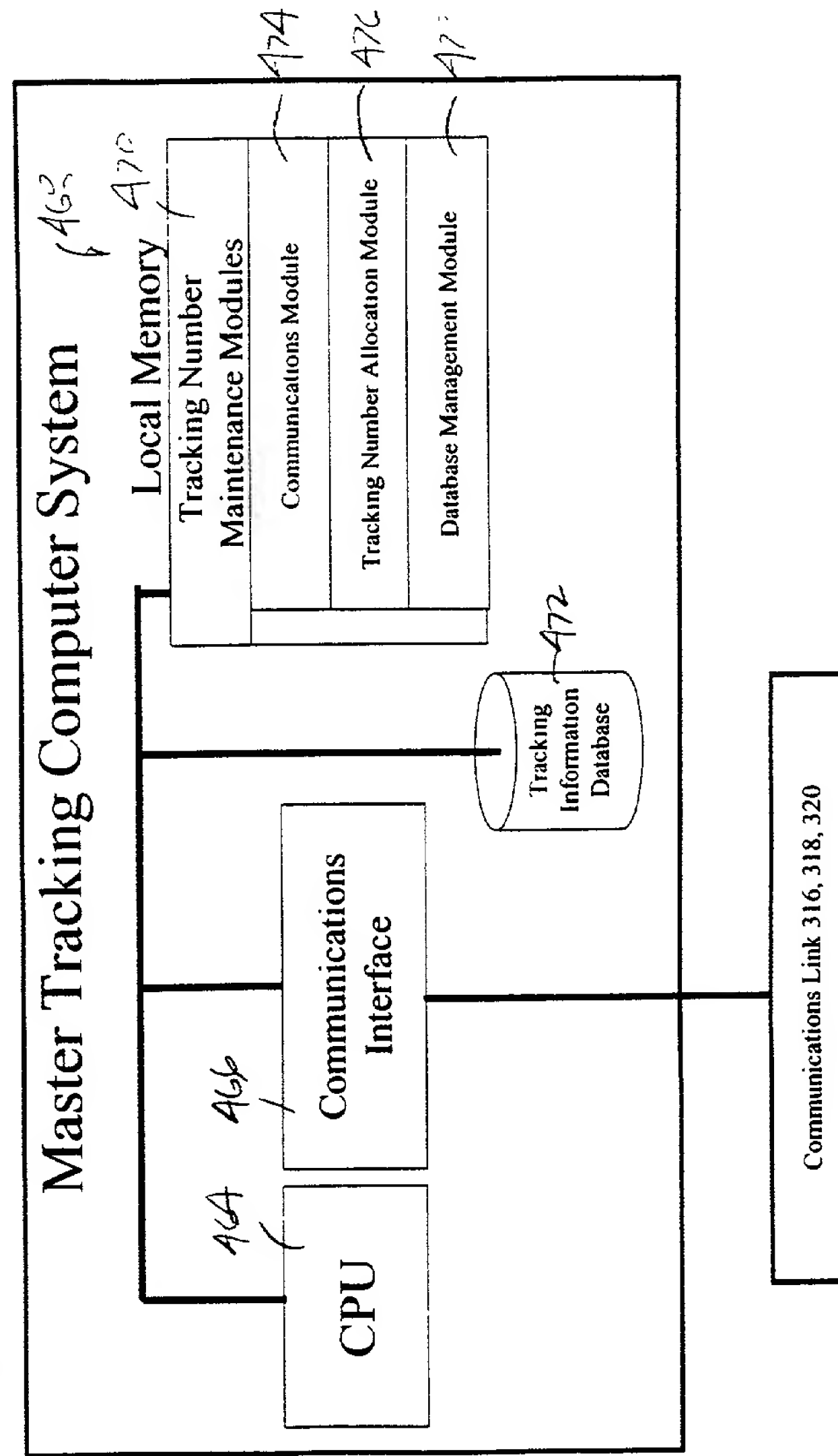


Fig. 8

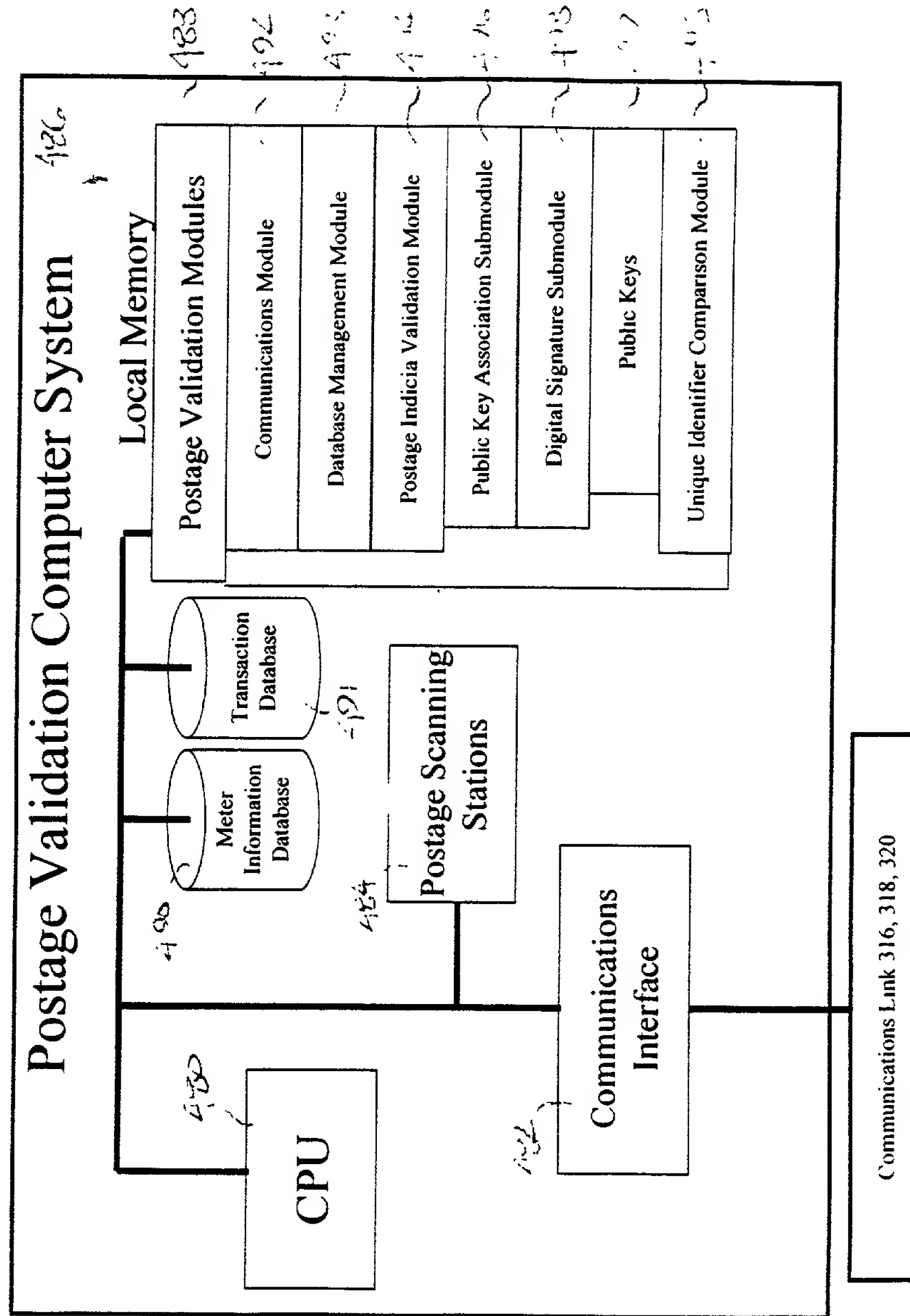


Fig. 9

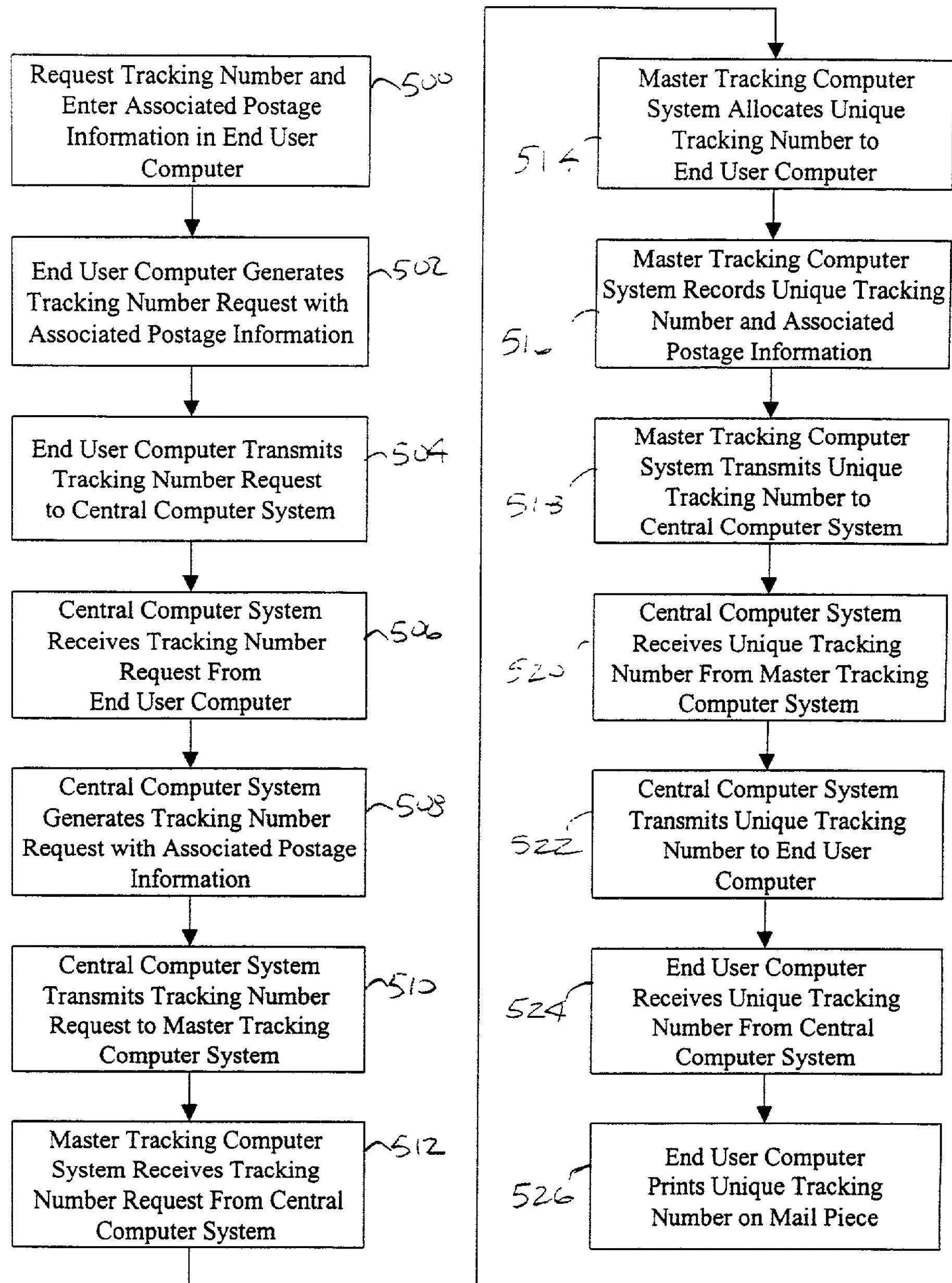


Fig. 10

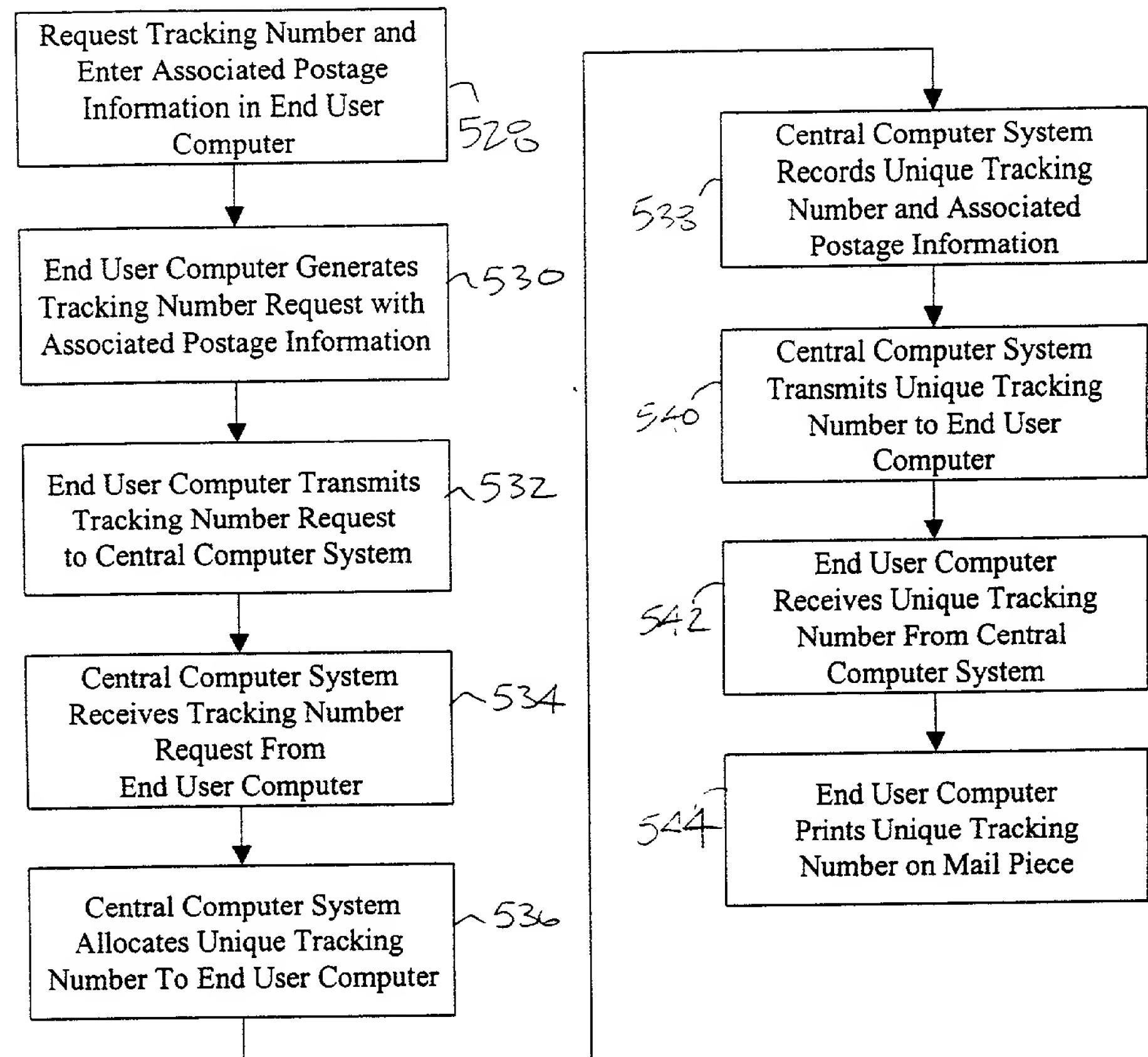


Fig. 11

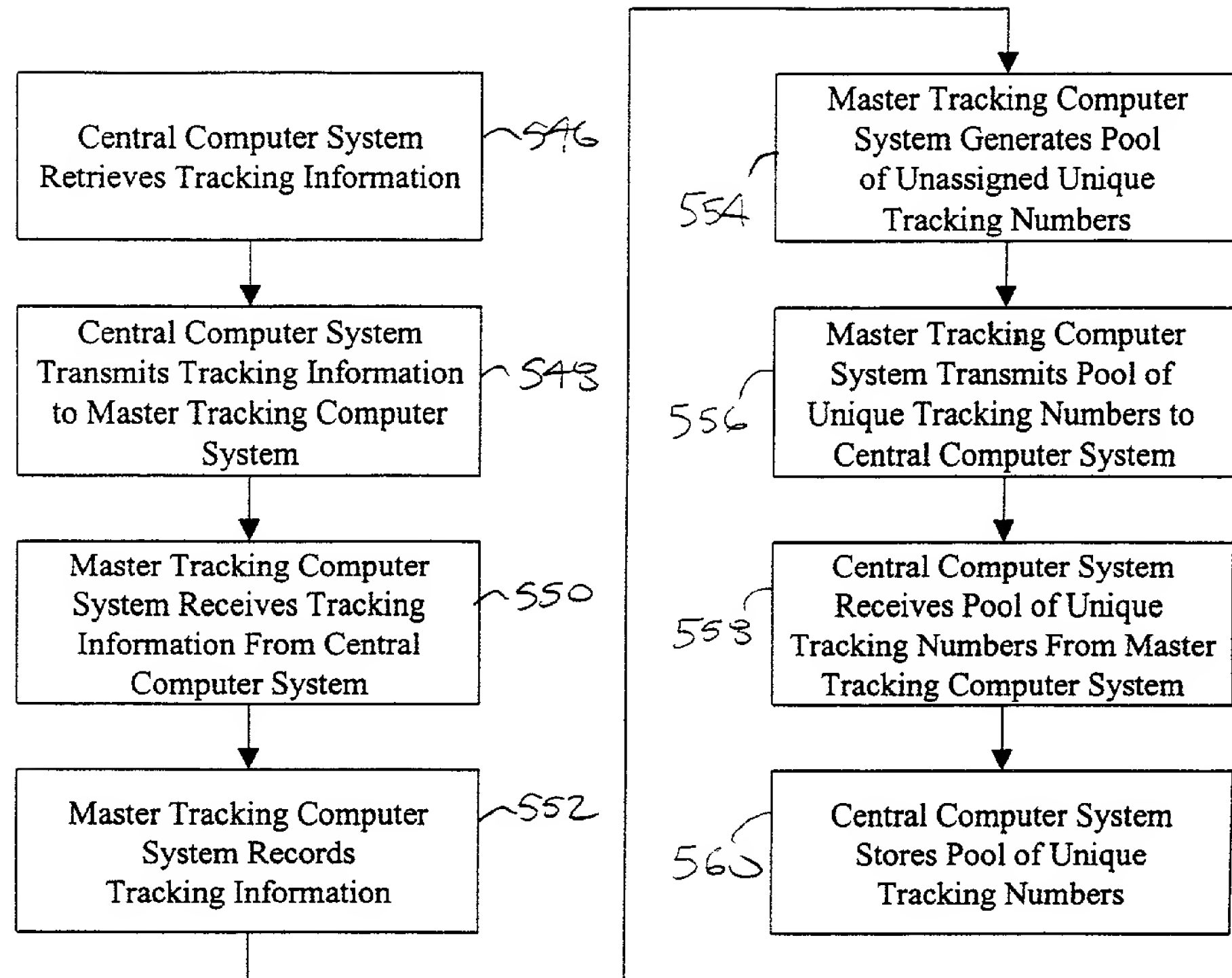


Fig. 12

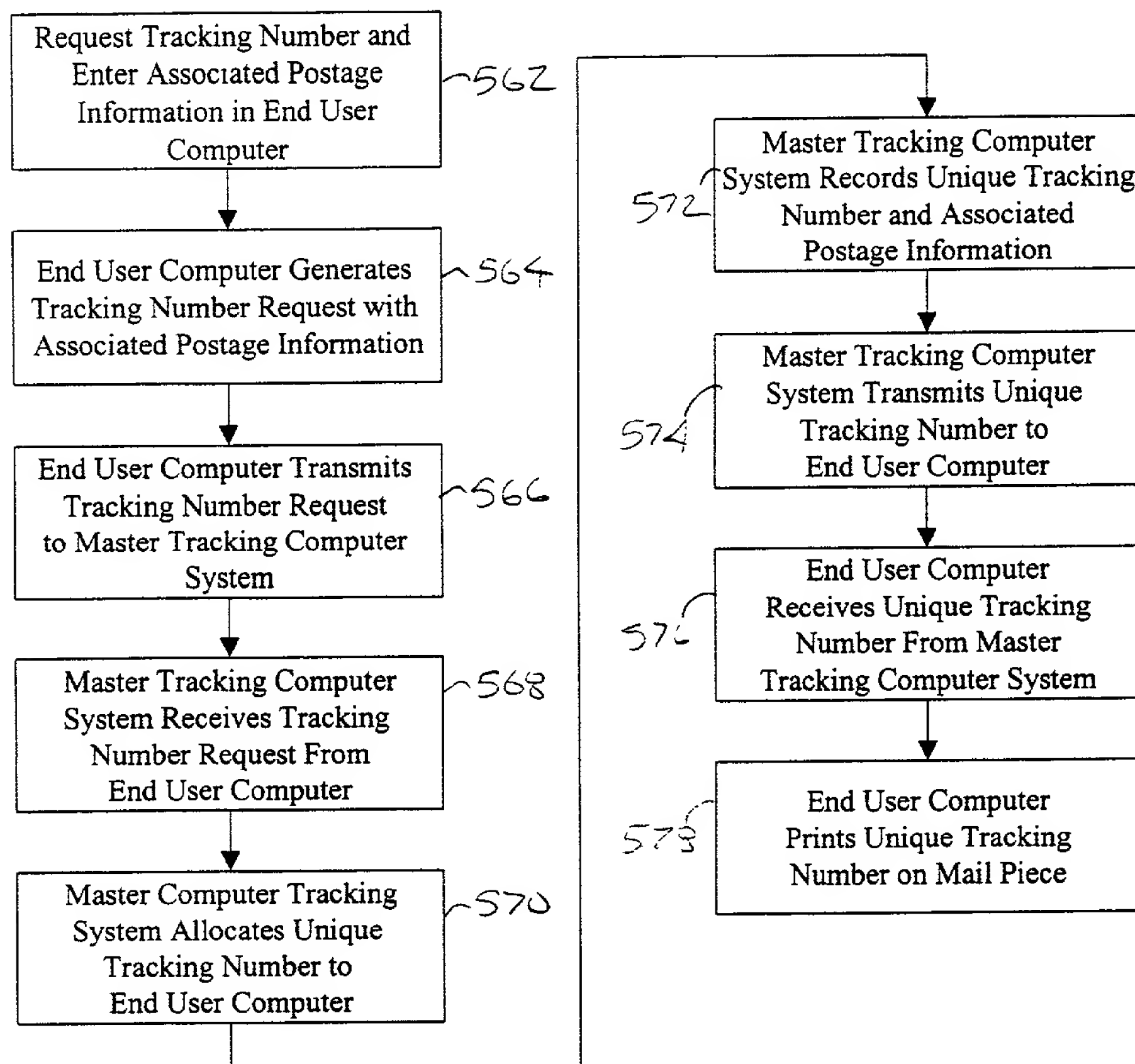


Fig. 13

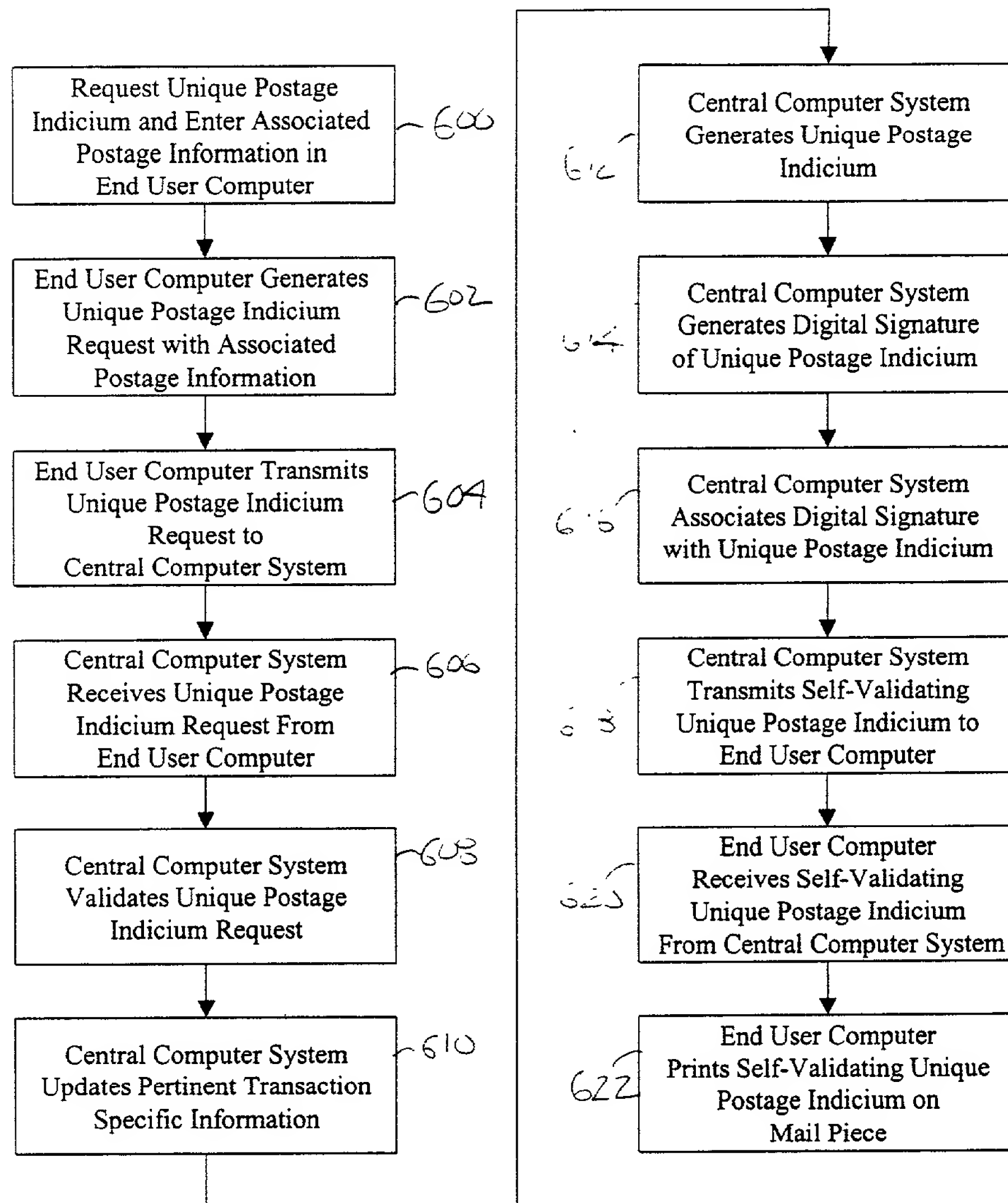


Fig. 14

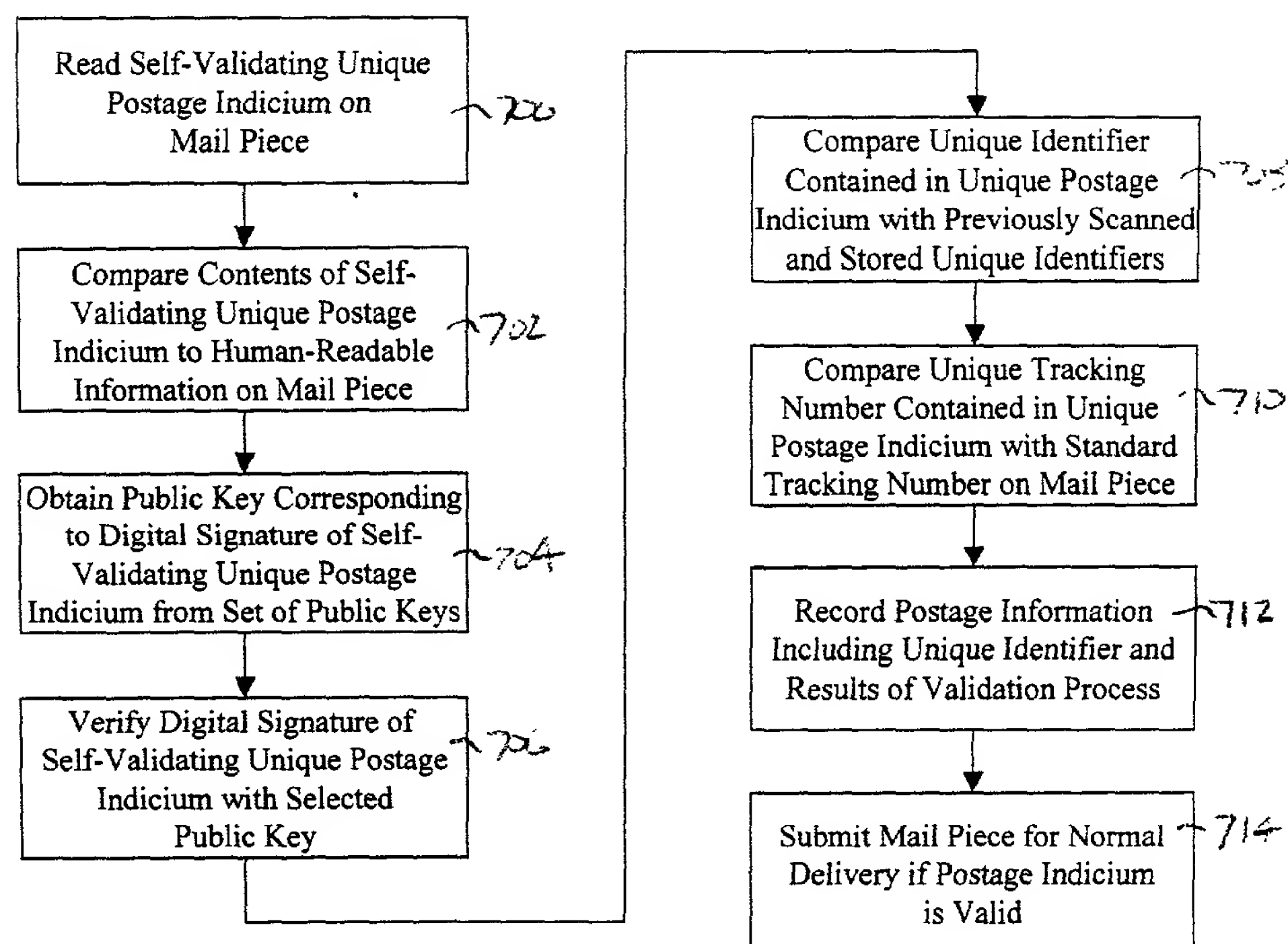


Fig. 15

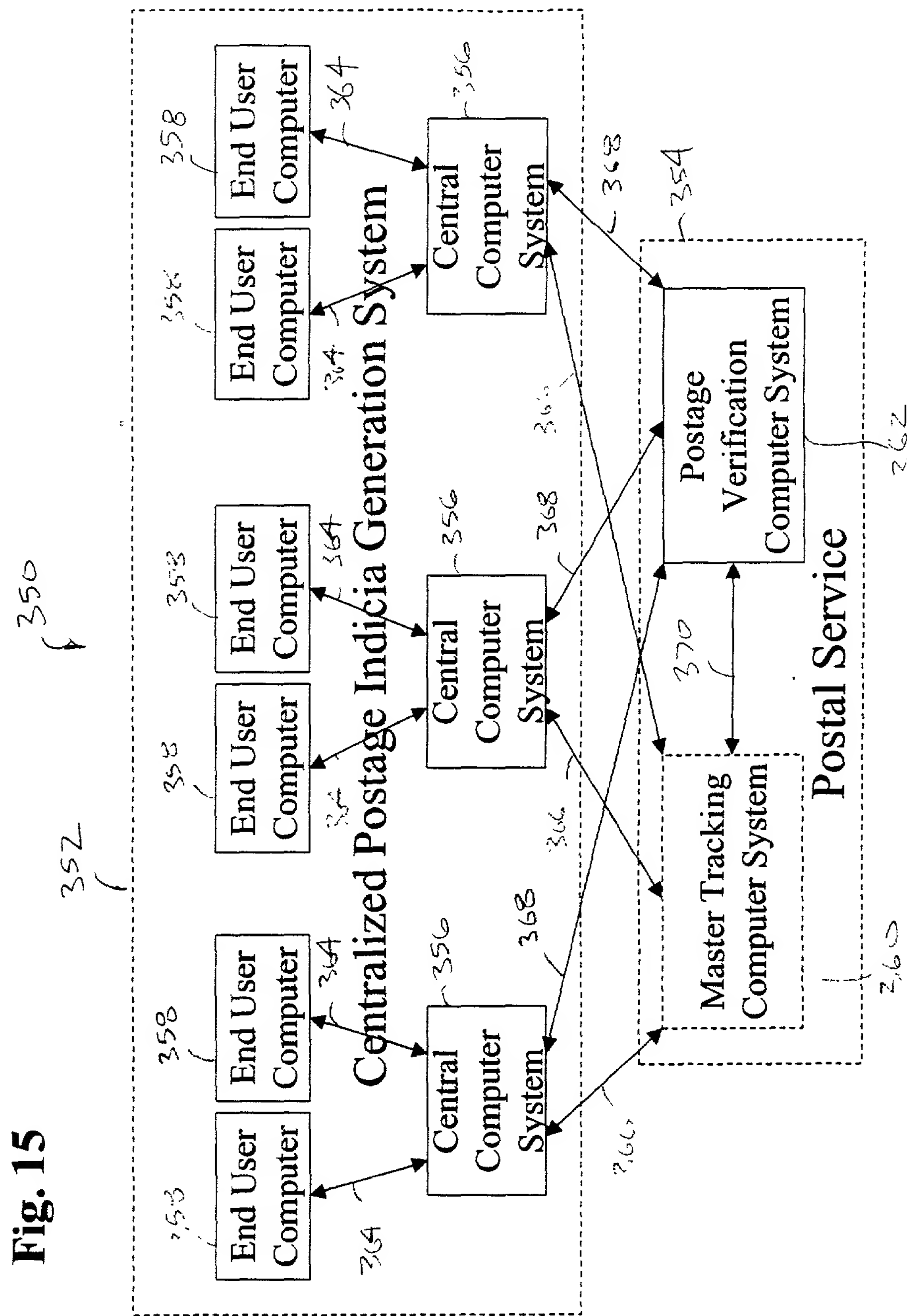


Fig. 17

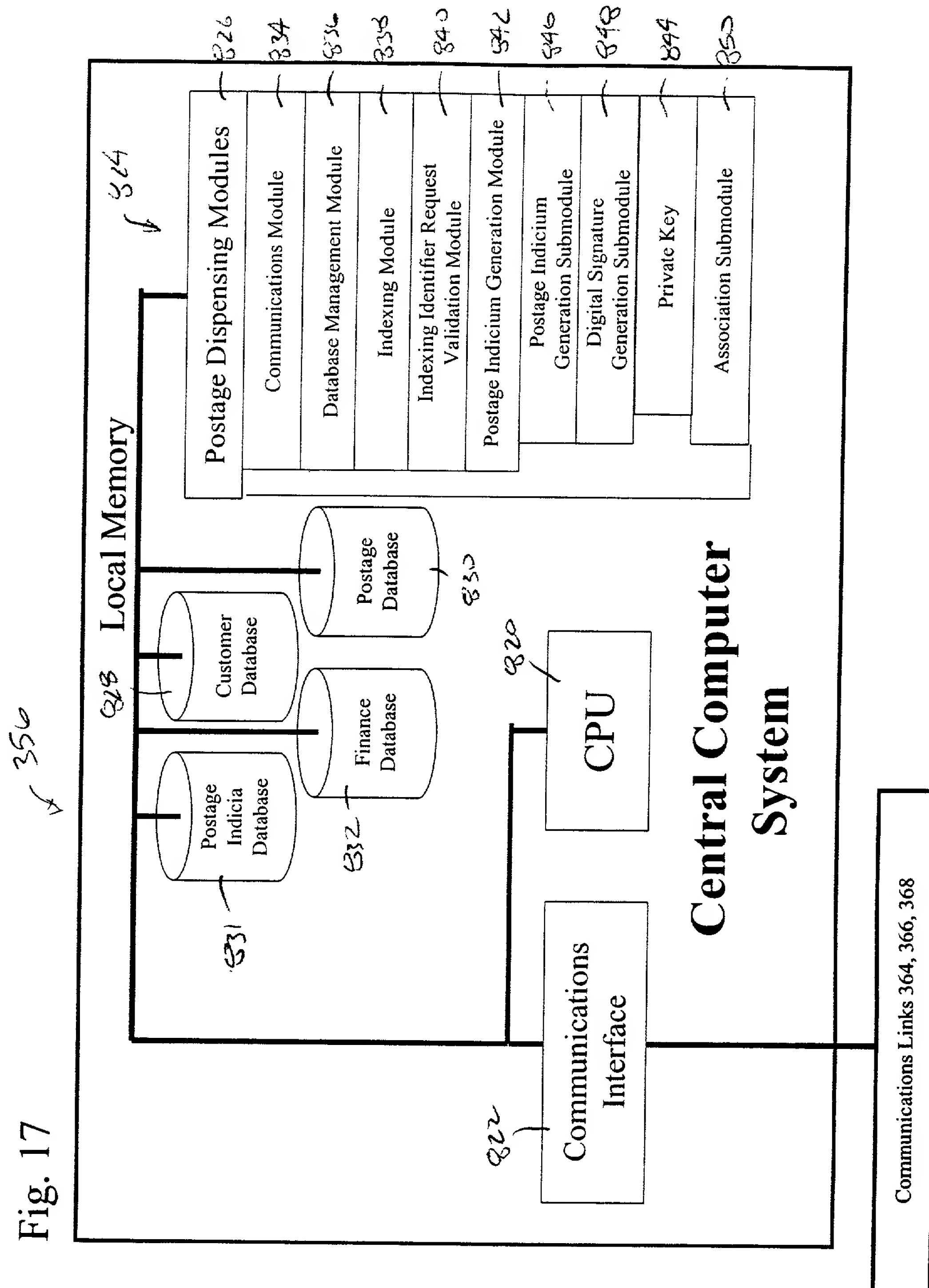


Fig. 18

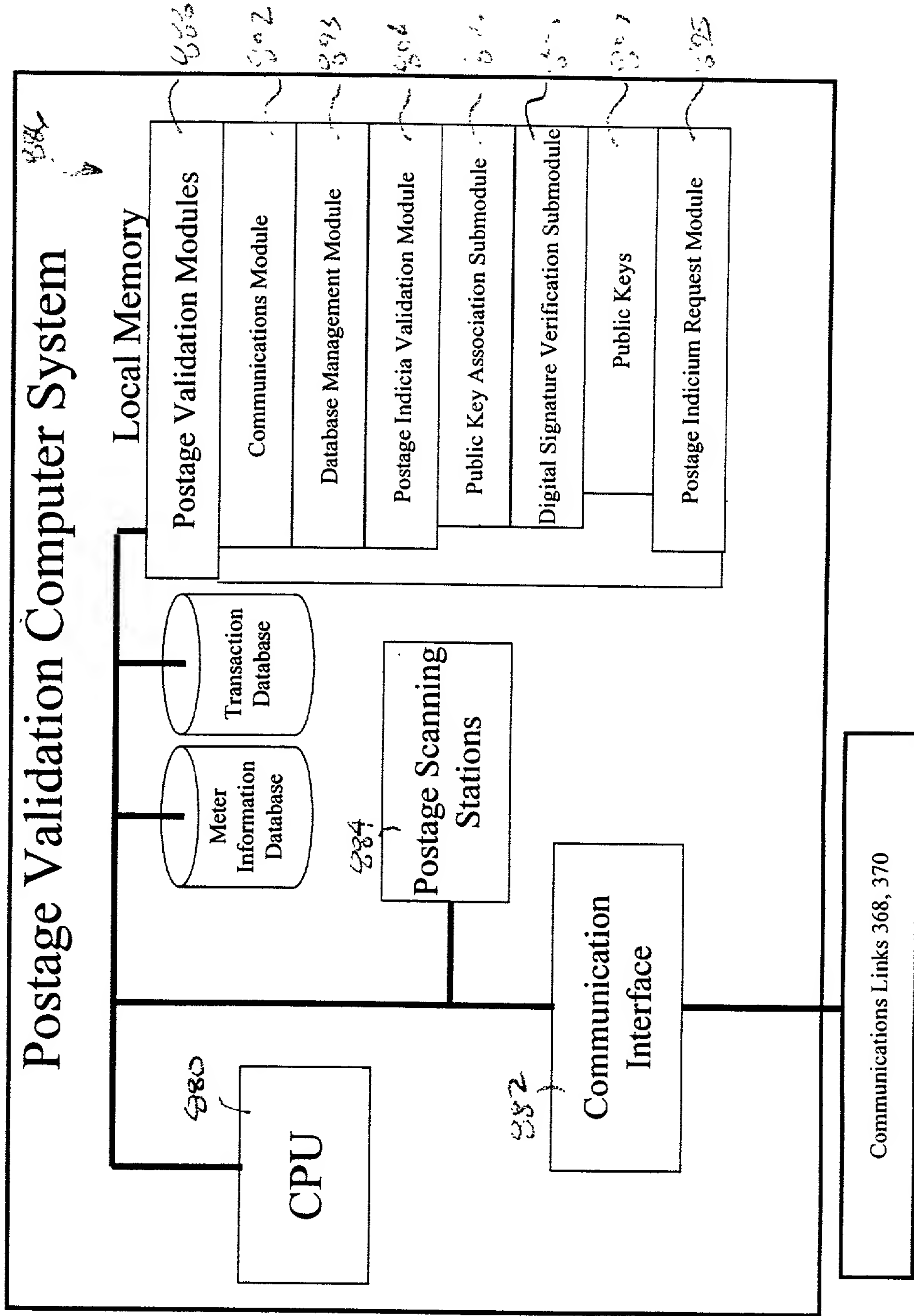


Fig. 19

756

FIRST CLASS
AUG 10 2000
SAN JOSE CA 95129
07V 0050 0361
000 001 221

19E0 0500 A20

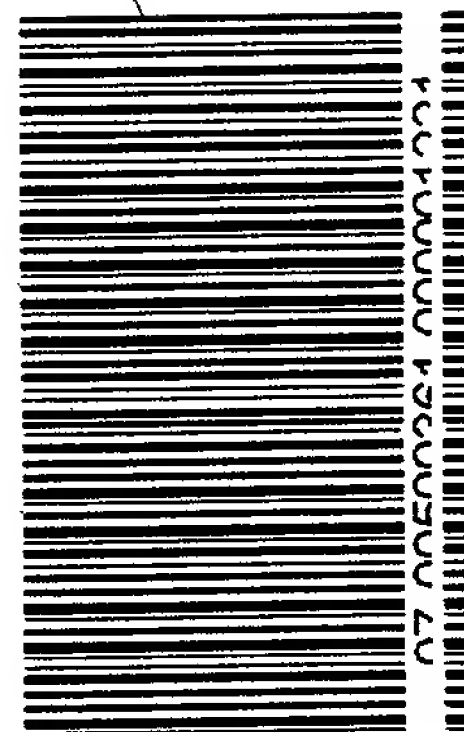
000 001 221

Fig. 21

(07 00500361 000001221

260

Fig. 20



258

07 0050024 00001334

Fig. 22

262

US POSTAGE & FEES PAID	
FIRST CLASS	\$0.33
AUG 10 2000	
SAN JOSE CA 95129	

07V 0050 0361 000 001 221

262

07A00500361000001221

Fig. 23

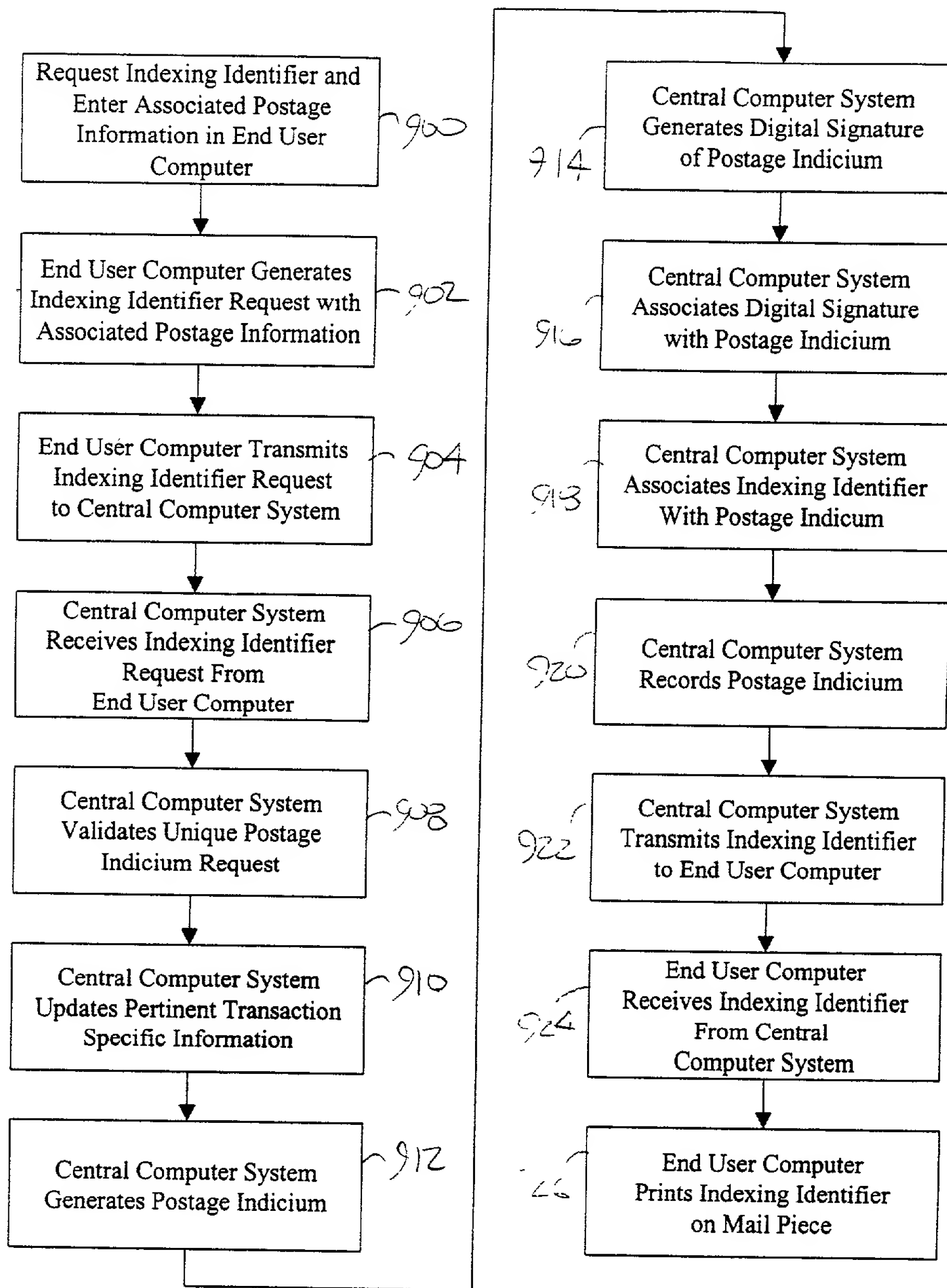


Fig. 24

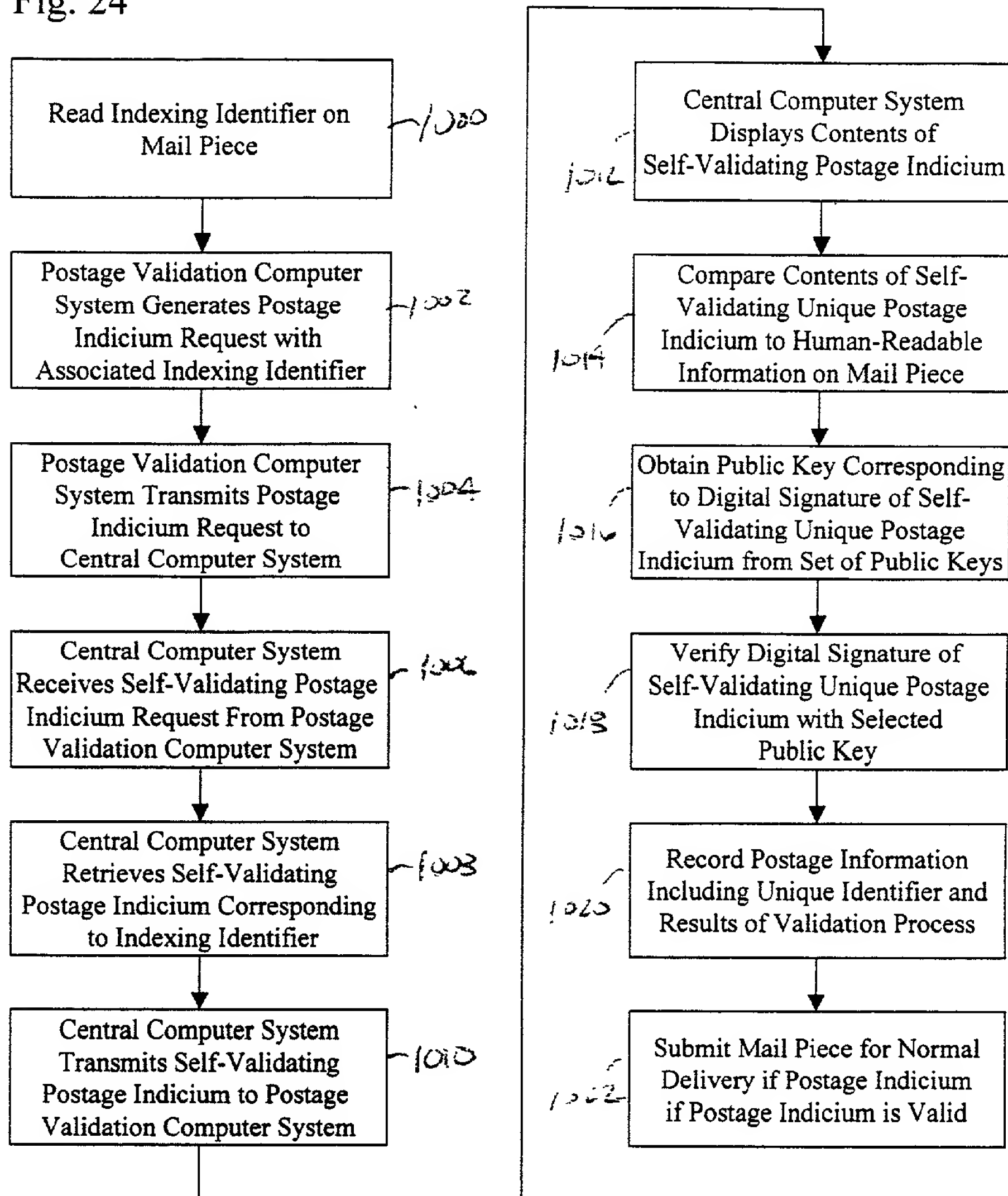
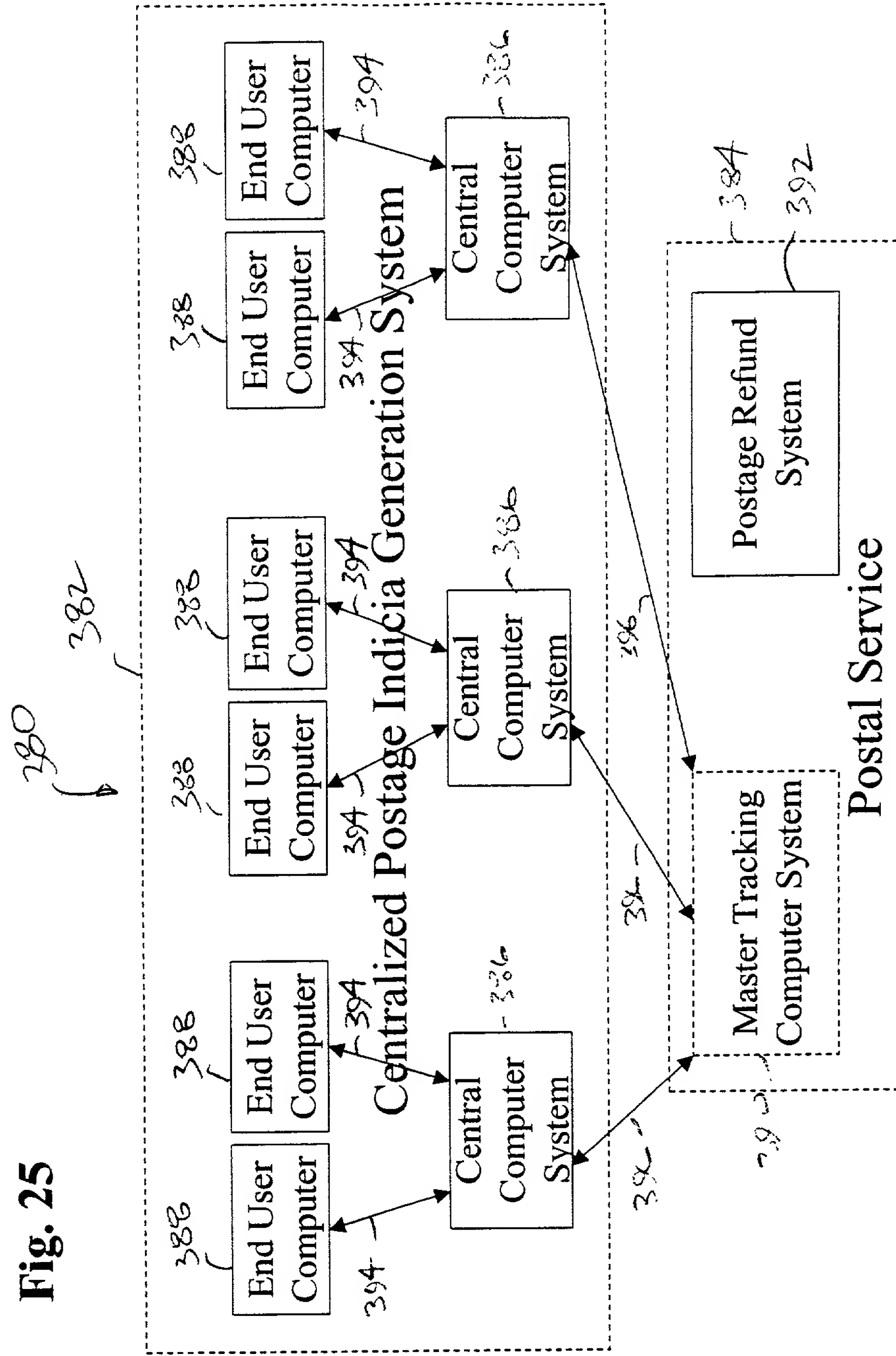


Fig. 25



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Endicia Internet Postage - Duplicate Transaction Audit - Microsoft Internet Explorer

File Edit View Favorites Tools Help

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Address <https://www.endicia.com/endicia-usa/super/refundduptran.cfm> Go Link

endicia Home Products Support Account Buy Stuff

Duplicate Same-Day Transaction Audit

Please enter a valid serial number

GO 500361

Transaction	Destination	Service Class	Postage	USPS Transaction Status / Description
Piece No 21307 Printed at 17:35:57 Item Not Refunded Eligible for Refund Refund	Customer Name Company Name Address Line 1 City, ST Zip+4 Email: none	Priority Mail w/ Delivery Conf 01905213007149039855	\$ 45.25	Accepted in Route (S) Your item was accepted at 10:00 pm on August 21 in PALO ALTO CA 94301
Piece No 21308 Printed at 17:40:33 Item Not Refunded Non-Refundable Status Code D	Customer Name Company Name Address Line 1 City, ST Zip+4 Email: none	Priority Mail w/ Delivery Conf 01905213007127708195	\$ 45.25	Delivered (S) Your item was delivered at 1:04 pm on August 22 in MEMPHIS TN 38134

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Done Internet

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Address <https://www.endicia.com/endicia-usa/super/refunddupmain.cfm> Go Links

endicia Home Products Support Account Buy Stuff

Duplicate Same-Day Transaction Audit
Please enter a valid serial number

GO 500361

Account	Transaction Date	Destination ZIP	Service Class	Postage	
500361	6/28/2001	56201-2654	Priority Mail w/ Delivery Conf	\$ 3.95	Get Status
500361	6/28/2001	92055-5001	Priority Mail w/ Delivery Conf	\$ 3.95	Get Status
500361	6/29/2001	07601-7302	Priority Mail w/ Delivery Conf	\$ 3.95	Get Status
500361	6/29/2001	33409-6407	Priority Mail w/ Delivery Conf	\$ 3.50	Get Status
500361	6/29/2001	44116-3572	Priority Mail w/ Delivery Conf	\$ 3.50	Get Status
500361	6/29/2001	53713-3700	Priority Mail w/ Delivery Conf	\$ 3.95	Get Status
500361	6/29/2001	60030-7816	Priority Mail w/ Delivery Conf	\$ 3.50	Get Status
500361	6/29/2001	60466-4131	Priority Mail w/ Delivery Conf	\$ 3.95	Get Status
500361	6/29/2001	78754-4558	Priority Mail w/ Delivery Conf	\$ 3.95	Get Status
500361	6/29/2001	80301-2515	Priority Mail w/ Delivery Conf	\$ 3.95	Get Status
500361	6/29/2001	89119-3064	Priority Mail w/ Delivery Conf	\$ 3.95	Get Status
500361	6/29/2001	93611-0503	Priority Mail w/ Delivery Conf	\$ 3.95	Get Status
500361	6/29/2001	94544-7040	Priority Mail w/ Delivery Conf	\$ 3.95	Get Status
500361	6/30/2001	77061-2912	Priority Mail w/ Delivery Conf	\$ 3.95	Get Status
500361	7/2/2001	55381-1885	Priority Mail w/ Delivery Conf	\$ 3.95	Get Status

Internet

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Endicia Internet Postage - Refund Pattern Audit - Microsoft Internet Explorer

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Address <https://www.endicia.com/endicia-usa/super/refundaudit.htm> Go Links

endicia Home Products Support Account Buy-Sell

Refund Pattern Audit

Starting Date: 07/10/2001 Ending Date: 10/10/2001 Refund Threshold (%): 10 GO

Starting Time (GMT): 00:00:01 Ending Time (GMT): 23:59:59

Currently 10/10/2001 @ 22:37:54 GMT

Invoice #	Customer Name	Refunded by Physical Proof	Refunded by Audit	Postage Printed	Notes
501728	Customer Name	174 11.5% \$ 209.28 11.6% 0 0% \$ 00.00 0%	1510	\$ 2,580.04	+
501811	Customer Name	7 100.0% \$ 21.34 100.0% 0 0% \$ 00.00 0%	7	\$ 21.34	+
500281	Customer Name	5 13.2% \$ 20.23 40.0% 0 0% \$ 00.00 0%	38	\$ 50.66	+
502033	Customer Name	2 2.5% \$ 120.16 13.4% 0 0% \$ 00.00 0%	70	\$ 987.33	+
501589	Customer Name	1 4.8% \$ 3.50 26.0% 0 0% \$ 00.00 0%	21	\$ 13.46	+

Report Summary

Cumulative (Total)	Number	Amount
Refunded by Physical Proof	189 08%	\$ 464.53 08%
Refunded by Audit	0 00%	\$ 00.00 00%
Postage Printed	249,658	\$ 604,307.26

Return To Supervisory Menu

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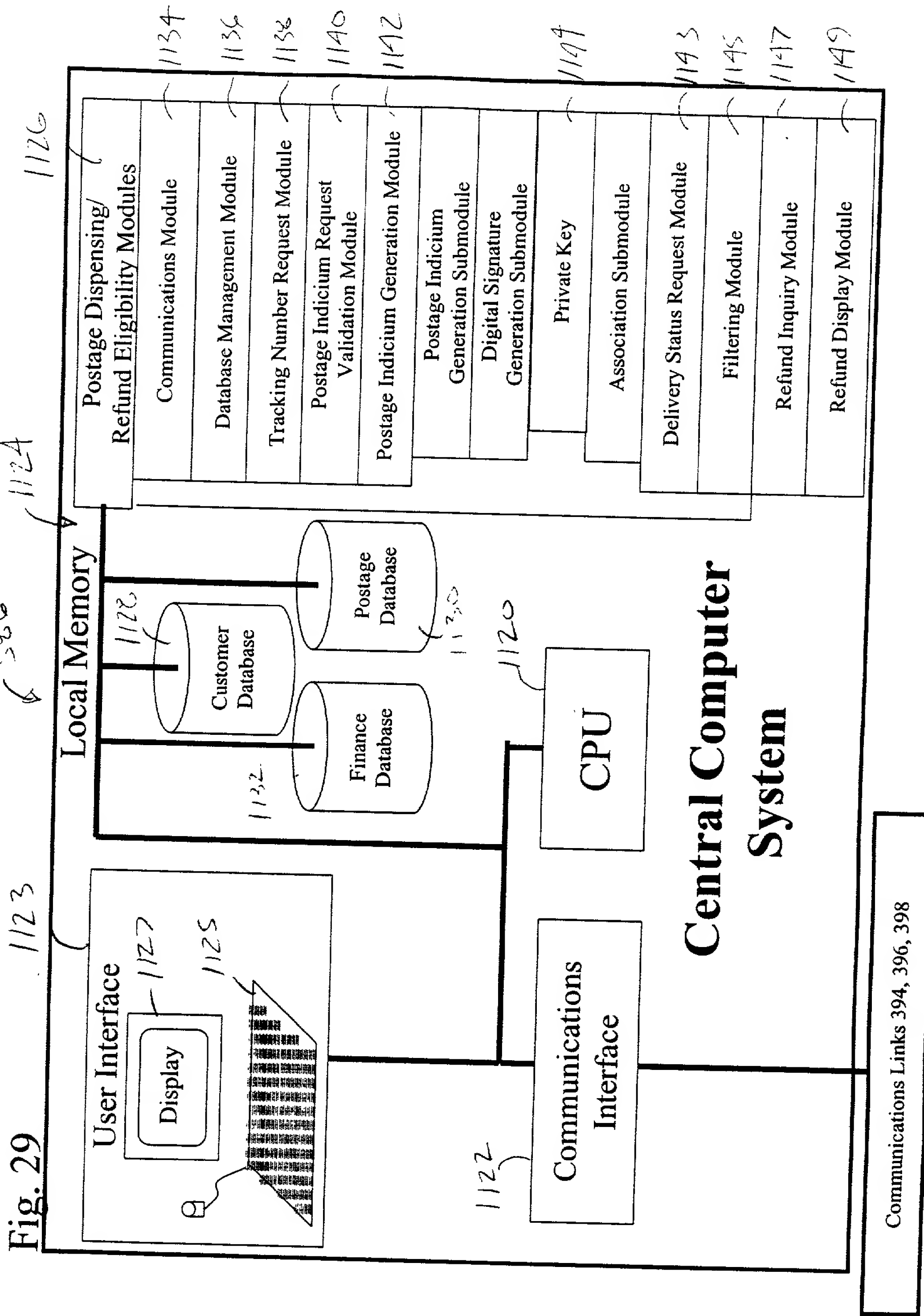


Fig. 30

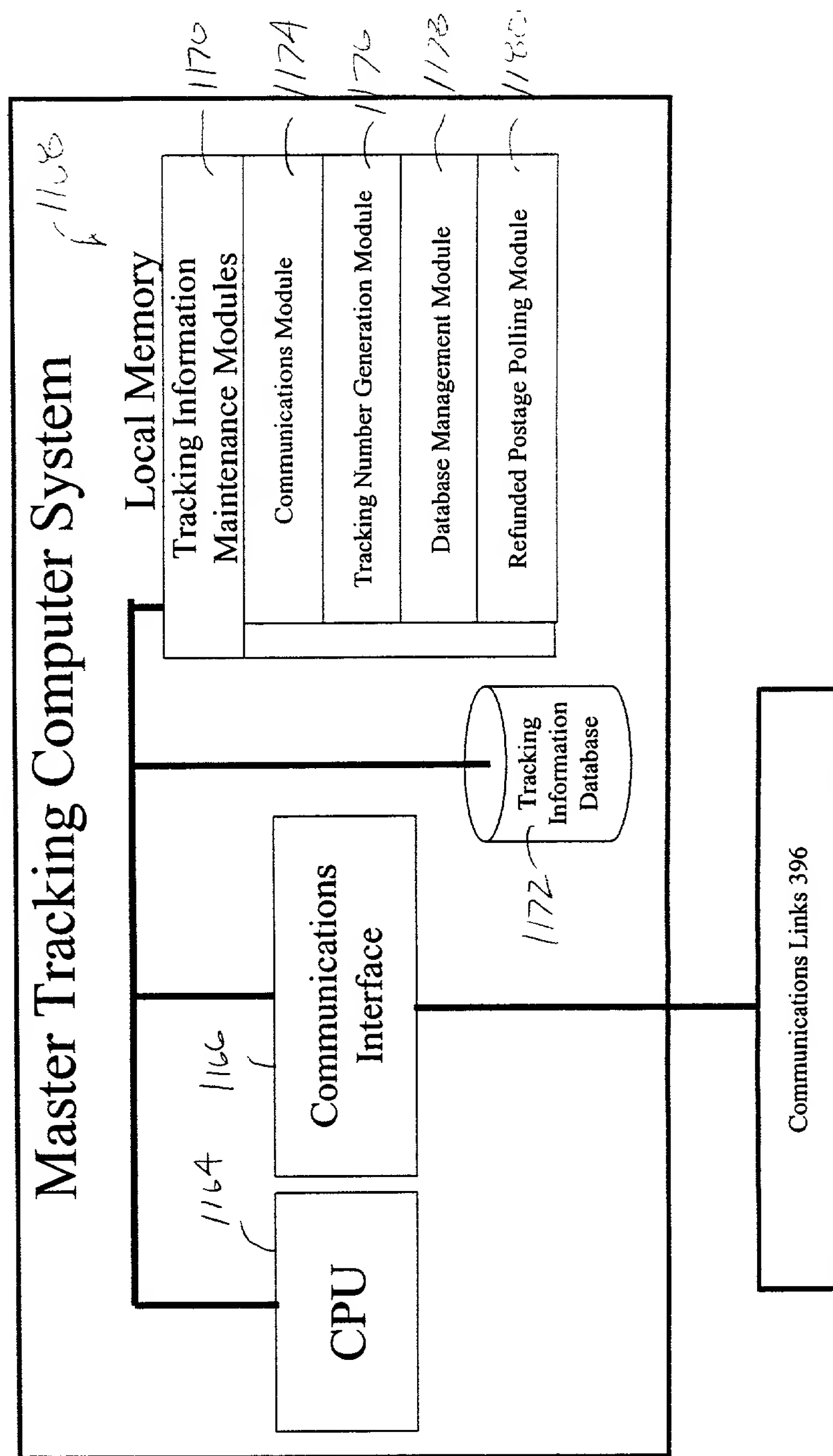


Fig. 31

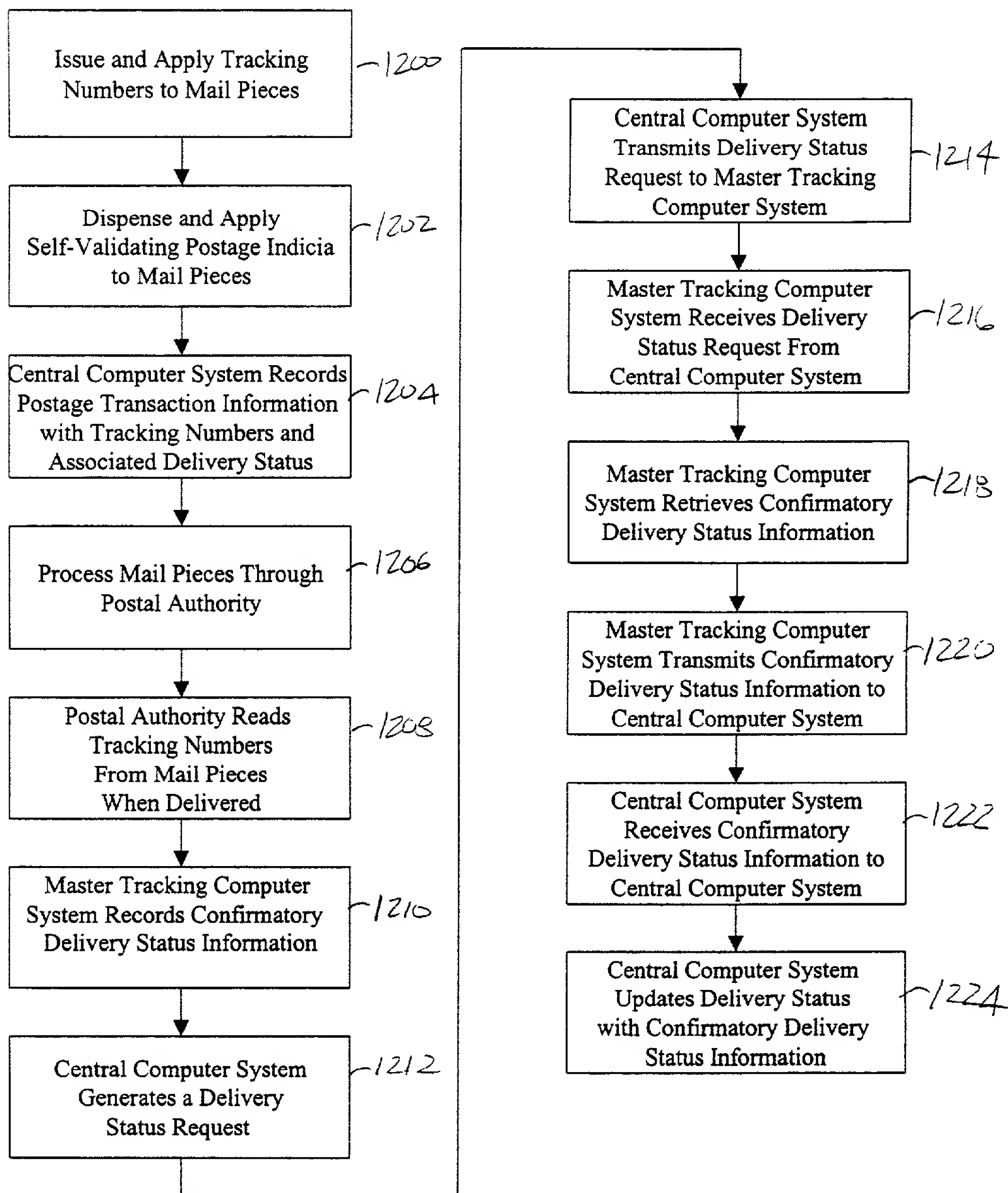


Fig. 32

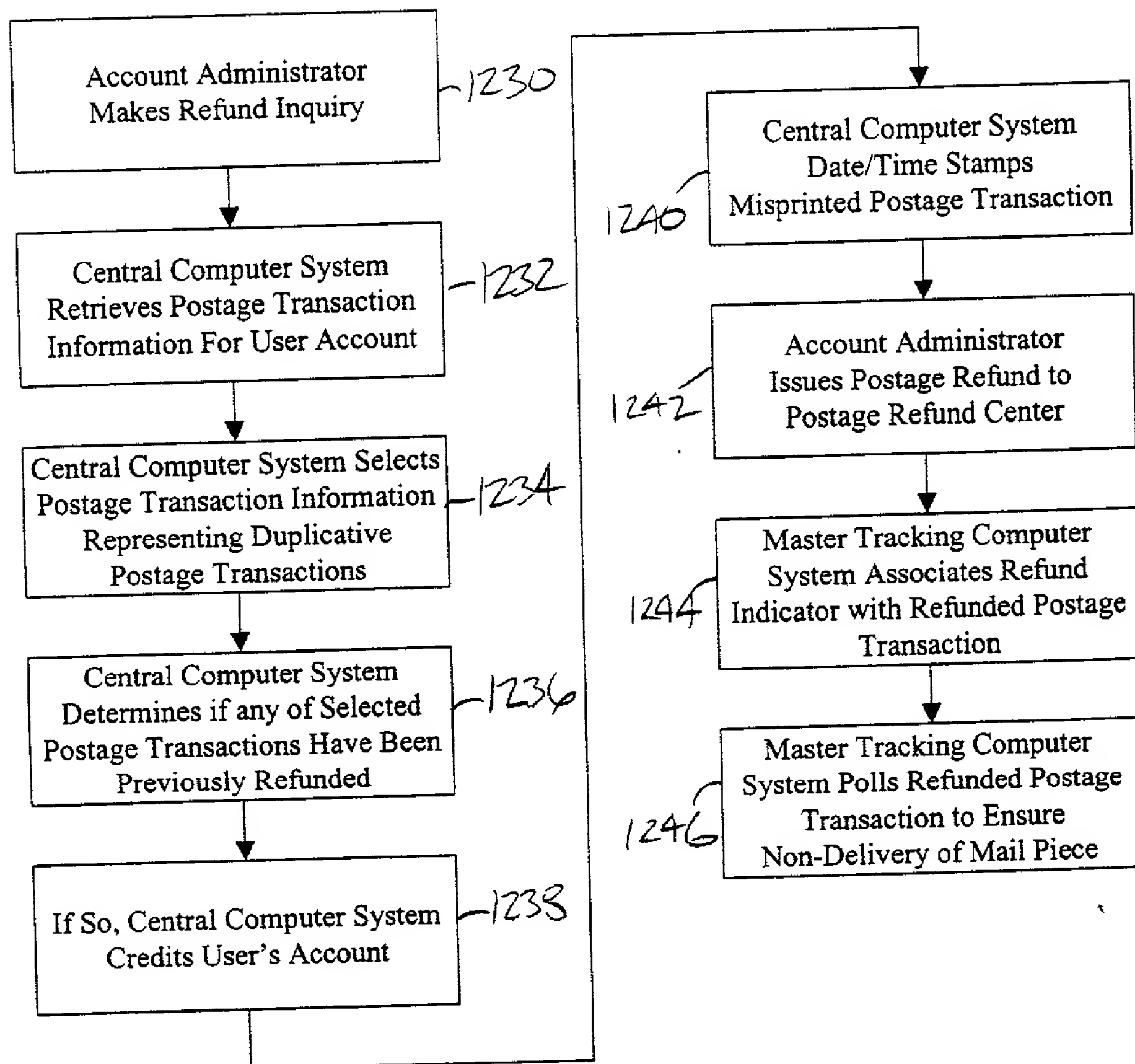
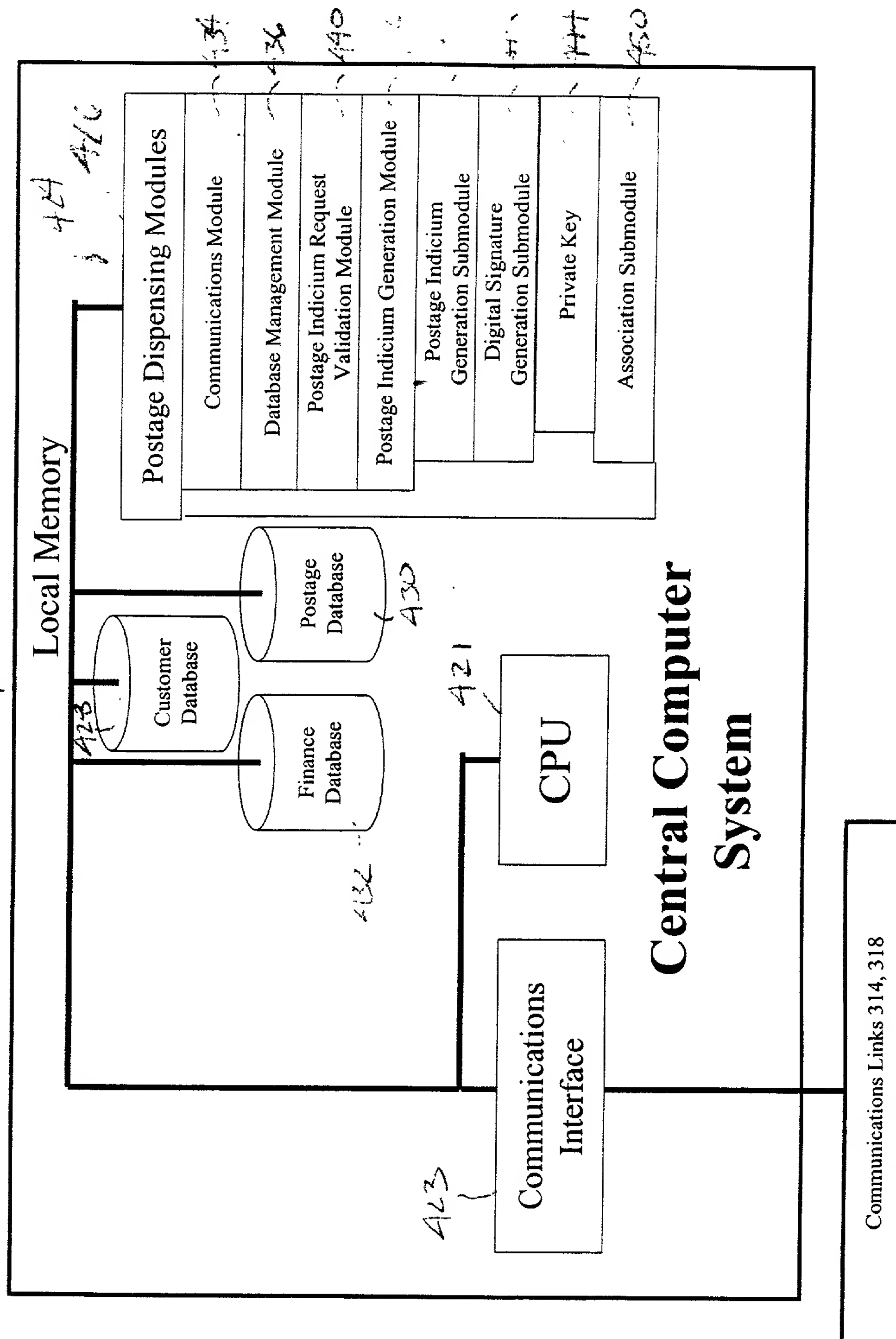


Fig. 33



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Fig. 34

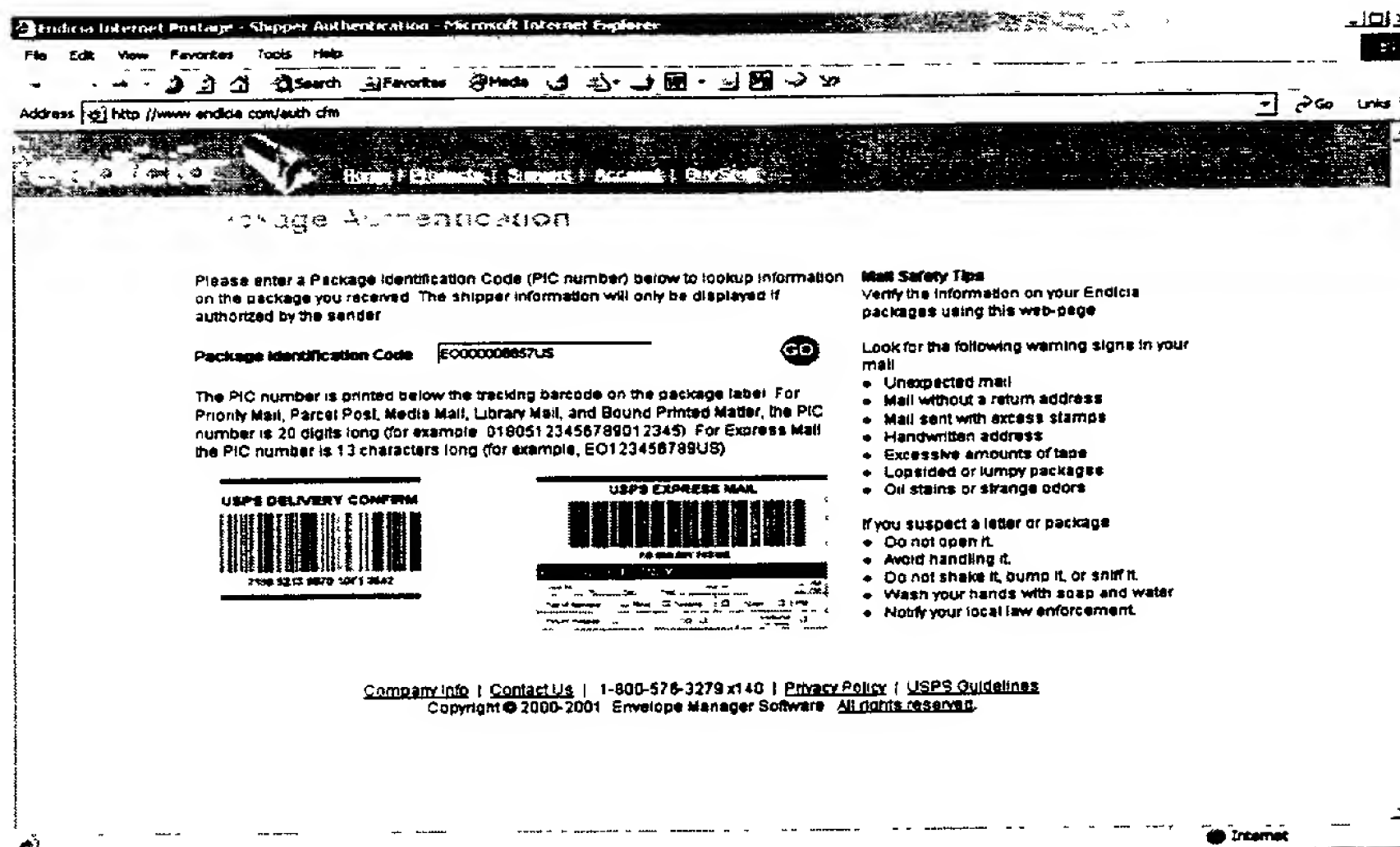


Fig. 35

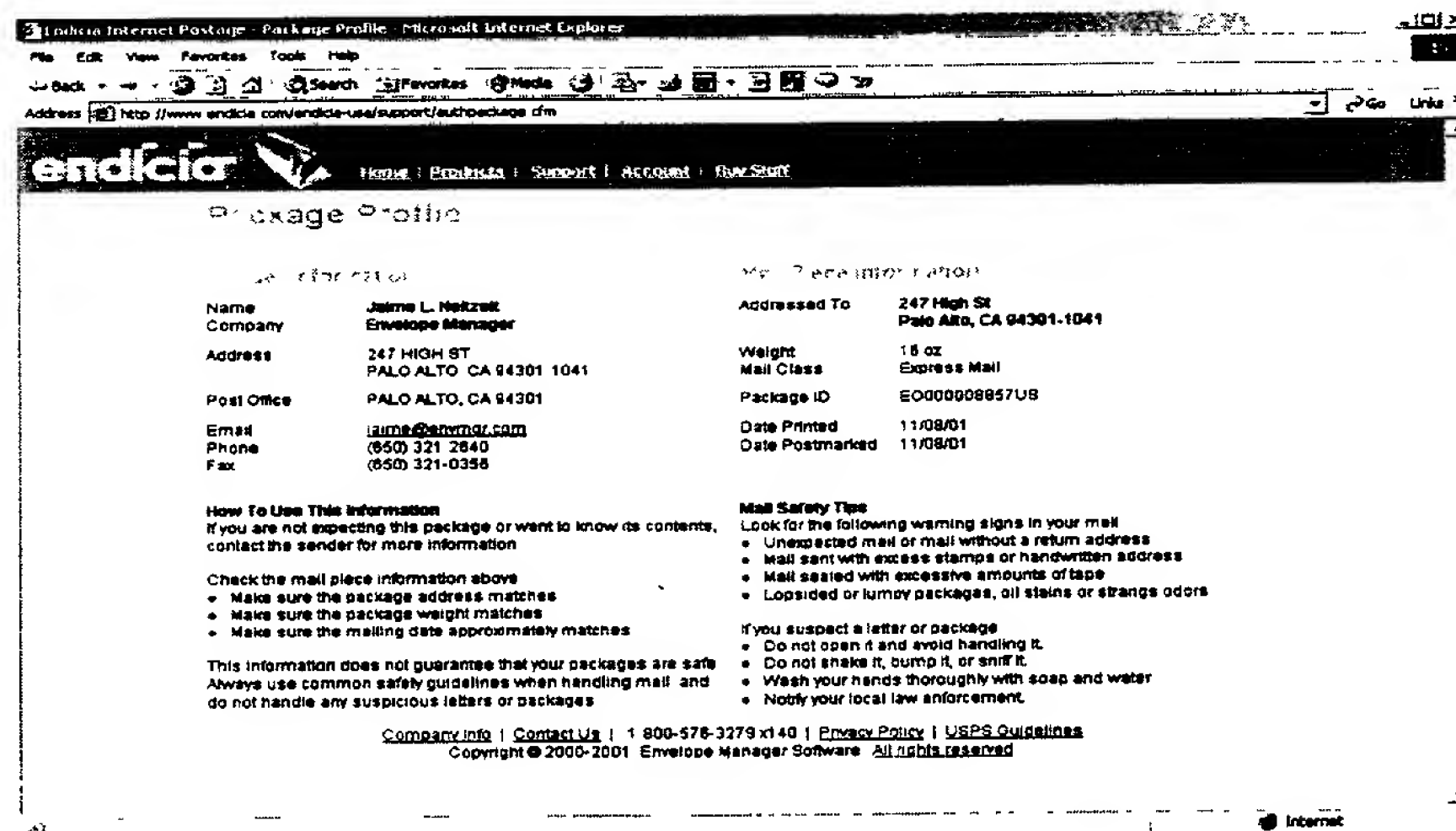


Fig. 36

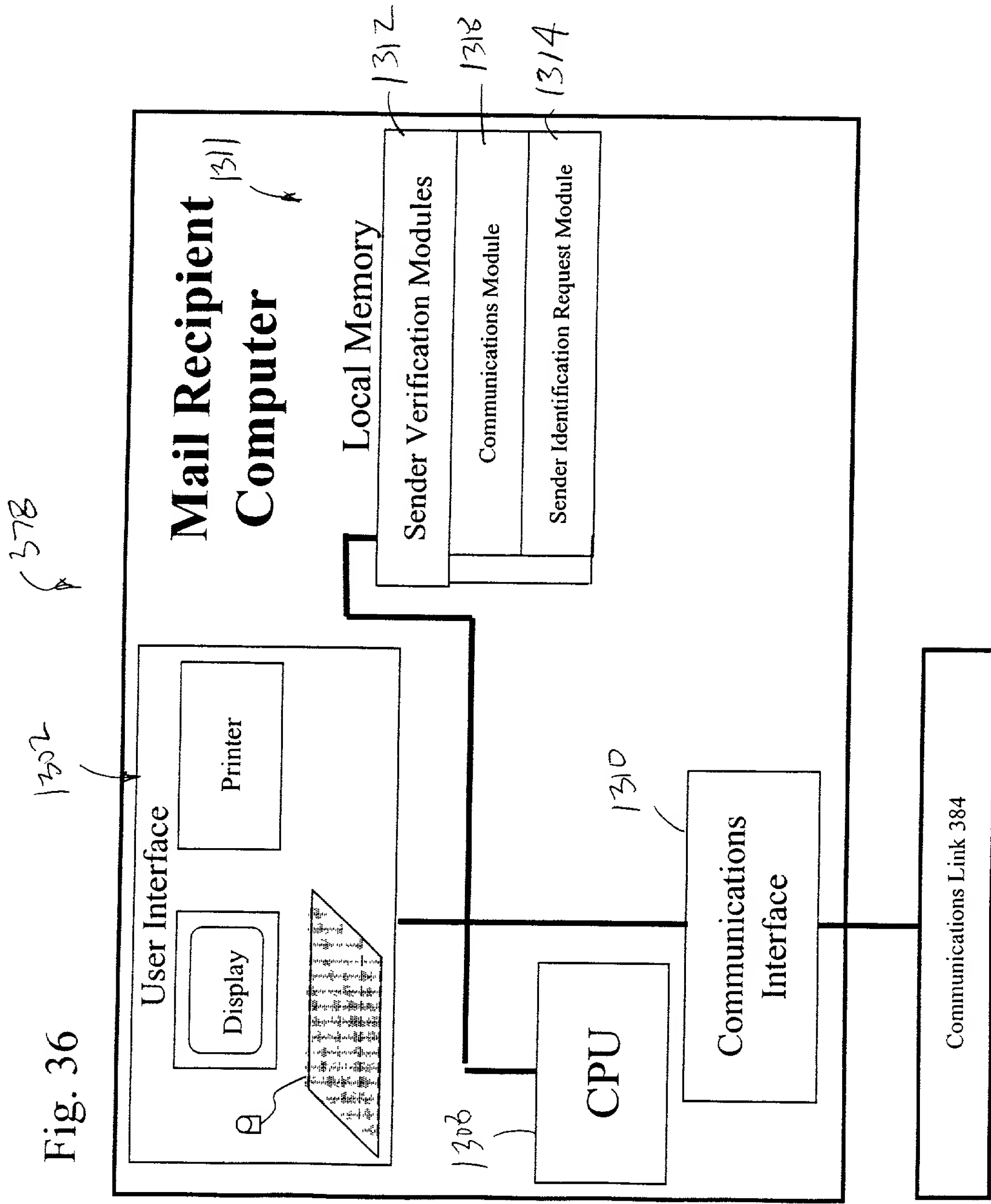


Fig. 37

